

LANDS END Volunteer Art Guide Information

Overview

Thank you so much for your interest in becoming a **Volunteer Art Guide!** We are looking for enthusiastic individuals who have a passion for art and the natural and cultural history of San Francisco, as well as a desire to share their knowledge with the public. Below you will find more information about what this role entails. We will contact you as further information becomes available and when training dates have been set up.

LANDS END Art Guide volunteers will be responsible for providing all aspects of visitor service to exhibition visitors at the historic site of the Cliff House in San Francisco. **Art Guides** will orient and interact with visitors, answer questions about and explain the artworks, and provide information about the artists and the conceptual themes at work in the exhibition, as well as their relevance to the site. Art Guides will also monitor assigned locations for security, traffic flow, and art maintenance.

Appropriate clothing and comfortable, safe footwear is necessary for the working environment. This position requires standing and walking for extended periods, and adhering to COVID-19 health guidelines. Unique, specific attention will be required in each of the areas where the artworks are installed to monitor visitor flow and the safety and preservation of the artworks and the historic buildings. Your knowledge of the individual areas and installations, as well as the exhibition as a whole, will help facilitate optimum engagement.

Commitment Expected

One 6-hour shift per week on weekdays and/or weekends for the duration of the exhibition. Art Guides are also required to attend two half-day training sessions.

Exhibition dates: November 7, 2021-March 27, 2022

Exhibition days/hours: Thursday-Sunday, 11:00 a.m.-5:00 p.m.

Key Duties and Responsibilities

- Greet and engage visitors in the art featured in their assigned location, providing descriptors, background information on the artist(s), and identifying connections between the exhibition artworks and the sites' histories
- Possess a working knowledge of site history and National Park Service basics
- Monitor artworks for safety, integrity and maintenance needs
- Monitor and adjust visitor flow to assure the highest level of visitor comfort and safety
- Monitor assigned location for security and resource protection
- Voluntarily participate in the *LANDS END* social media program as able by sharing and liking posts
- Assist in the maintenance and appearance of the exhibition areas
- Perform all opening, closing and reporting functions of the assigned locations

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- Provide general visitor assistance, as requested
- Act as an ambassador for FOR-SITE Foundation, assisting all visitors with equal respect and enthusiasm

Knowledge, Skills, and Abilities

- Ability to comfortably engage and communicate with large numbers of people in a public setting
- Interpersonal skills: considers and responds appropriately to the needs and capabilities of different people in different situations; is tactful, and treats others with respect; relates effectively to others when encountering difficult situations
- Customer service: responds efficiently and cordially to requests for service and assistance and treats a diverse range of visitors with equal respect
- Communication: speaks clearly and effectively, is thoughtful, persuasive
- Problem solving: identifies and resolves problems in a timely manner; works with others to solve complex issues
- Teamwork: pitches in and contributes to achieving group goals; supports everyone's efforts to succeed; balances team and individual responsibilities
- Dependability: completes tasks on time; takes responsibility for own actions; can be relied upon; is consistently on time
- Demonstrated interest in art and history

Physical Requirements and Expectations

- Shifts are primarily performed standing or walking
- Shifts may require squatting and kneeling
- Willingness to wear *LANDS END* volunteer attire
- Access to email and a computer for communication and to access online training materials

Why Participate

- Help local, national, and international visitors develop a better understanding and enjoyment of Bay Area historic sites
- Opportunity to engage deeply with cutting-edge and social justice-oriented artworks by some of the most interesting contemporary artists working today
- Improve your health by being active
- Make new friends and join a team of people who share similar interests
- Attend Art Guide gatherings where volunteers will have the opportunity to socialize with other Art Guides and learn more about the park and its vast array of resources for public use dependent on CDC guidelines regarding the COVID-19 pandemic

COVID-19 Plans and Policies

Volunteers must comply with all COVID-19 policies to help maintain their and visitors' health and safety. FOR-SITE will adhere to all CDC guidelines and will make changes to these policies before or during the run of the exhibition as needed. Any changes to these policies or additional protocols will be communicated to Volunteers in advance.

Volunteers must:

- Submit proof of full vaccination, having received their last vaccine dose at least 2 weeks prior to their first shift
- Consent to have their temperature checked at the start of each shift
- Wear a mask over their nose and mouth for the duration of their shift
- Maintain a 6 foot distance between themselves and visitors
- Communicate to FOR-SITE if they start experiencing any symptoms of COVID-19 and stay home until the symptoms subside and/or they receive a negative COVID-19 test
- Remind visitors to keep their masks on at all times

Visitors must:

- Provide proof of full vaccination, having received their last vaccine dose at least 2 weeks prior to their visit
- Consent to have their temperature checked upon entry
- Wear a mask for the duration of their visit
- Maintain a 6 foot distance between them/their party and others inside the exhibition



FOR-SITE FOUNDATION *art about place*

Contact

info@for-site.org

Please no phone calls about this position.

The FOR-SITE Foundation strives to engage a volunteer network reflective of the community it serves. We do not discriminate on the basis of race, color, age, gender, national or ethnic origin, religion, sexual orientation or physical disability. All interested individuals are encouraged to apply.